Addendum #1 to RFQ07032012 Food Services Point of Sale System McHenry County College

This Addendum is in response to the inquiries from potential bidders. This Addendum constitutes changes to the specifications as sent out in the original RFP and other pertinent information shared with all vendors. All changes and information listed on this Addendum should be considered as the official modifications to the specifications and should be included in your proposal with these in mind.

Please acknowledge your receipt of this addendum by attaching a signed copy of the addendum with your proposal response.

Received and acknowledged by:	

- 1. You listed that we are to use the existing legacy scales currently in place. Can I please get the manufacturer and part number that is there. Is there any consideration to use new scales if we do not interface with the legacy ones? We hope the current scales are POS Capable. The Brand and Model are Avery Berkel Model 6720. We would consider different models if they were necessary for compatibility and the overall value of system proposed was still affordable.
- 2. We do the cafeterias for Elgin Community College and Joliet Community College. Can I assume for programming time required, that the menu at McHenry Community College is similar, ie, grill, sandwich station, drinks, and salad bar (sold by the ounce)? Yes, Very Similar.
- 3. Under the scope of work (5.0) the line items required: Allow Use existing scales and stands.... Are there existing scales that you would like integrated to the new POS system? If yes, can you provide the model and part # information? Scales do exist that we hope are compatible to use. The Brand is Avery Berkel and the Model is 6720.
- 4. From Attachment A, pg 3: "Is the system able to specify time-period names for use in accounting and reporting, and describe locations and cardholder privileges (e.g., first shift, breakfast, etc.)."

 We were unsure about what cardholder privileges were. Please omit this question completely due to the lack of clarity.
- 5. From Attachment B, pg 2: **Redundant Hardware** provide necessary components to get 1 system back up and running in one hour. (If College owned CPU can be loaded with backup software, there is no need for redundant CPU). We need to clarify if you needed us to provide a back-up terminal. Our system has a server and a backup system built into it. With two terminals and a back office, any of those terminals can be the server or the backup server. Would this be sufficient? We will need the ability to have a server and two terminals operating at the same time. You will need to provide a backup terminal unless a standard extra Dell CPU from IT could be utilized somehow.
- 6. Using existing scales 1.2 Overview of Current System. Since existing scales do not have POS capabilities should new scales be quoted for system? Actually we hope the scales are POS Capable. The Brand and Model is Avery Berkel Model 6720.

- 7. Campus ERP system. Do you know the specific data that you will need to access or interface to the ERP system? Do you have a specific file structure defined? Our Director of Food Services states that it would be helpful to feed interdepartmental charges, catering sales and reconciliation/sales data into the ERP. Our ERP is a SQL based system from Datatel known as "Colleague". While an API would be helpful in order to achieve a live link between the systems, a batch type process would be at minimum allowable to send/receive information between the systems.
- 8. Is it safe to assume that you do not have a current student dining card? If yes, is that something you would like to implement? Have you considered if this would be a separate dining card or would it need to be integrated with the current student ID system? We do not currently have a student dining card. The College is in the process of implementing "Higher One". This is a student card that is basically a magnetic strip Debit card that will allow us to send financial aid to our students, rather than sending out checks. They will be able to use this card as any Debit card. It will have a picture ID and it will also have a barcode on it so that it may tie in to other systems such as our library, and hopefully the cafeteria system and a future printing system. We would prefer to use this rather than a separate dining card.